

| L<br>Number | Hits | Search Text   | DB  | Time stamp          |
|-------------|------|---|---|---------------------|
| -           | 1550 | (709/219).CCLS.   | USPAT   | 2004/07/15<br>12:57 |
| -           | 1    | "20020143898"   | USPAT;<br>US-PGPUB                                      | 2004/07/15<br>12:03 |
| -           | 623  | ((709/219).CCLS.) and (web near page)   | USPAT;<br>US-PGPUB                                      | 2004/07/15<br>12:04 |
| -           | 12   | ("5231499"   "5930446"   "5931901"  <br>"6011537"   "6029045"   "6084581"  <br>"6134380"   "6198906"   "6204840"  <br>"6437802"   "6441832"   "6452612"  <br>"2002/0170068"   "2003/0206720").PN. | USPAT   | 2004/07/15<br>12:43 |
| -           | 3    | ((("6,356,899") or ("5,796,393") or<br>("6,631,496"))).PN.  | USPAT   | 2004/07/15<br>12:48 |
| -           | 131  | 6009410.URPN.   | USPAT   | 2004/07/15<br>12:56 |
| -           | 611  | (709/204).CCLS.   | USPAT   | 2004/07/15<br>12:59 |
| -           | 1380 | mansfield.inv.  | USPAT;<br>US-PGPUB;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2004/07/15<br>13:00 |
| -           | 1546 | mansfield.inv. or fridrich.inv.   | USPAT;<br>US-PGPUB;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2004/07/15<br>13:00 |
| -           | 31   | (mansfield.inv. or fridrich.inv.) and<br>customer   | USPAT;<br>US-PGPUB;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2004/07/15<br>13:01 |
| -           | 15   | (mansfield.inv. or fridrich.inv.) and<br>customer and personal\$5   | USPAT;<br>US-PGPUB;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2004/07/15<br>13:01 |
| -           | 6    | ("5661516"   "5717923"   "5754938"  <br>"5793972"   "5848396"   "5850433").PN.  | USPAT   | 2004/07/15<br>13:10 |
| -           | 112  | 5717923.URPN.   | USPAT   | 2004/07/15<br>13:16 |
| -           | 9    | 5717923.URPN. and ((personal\$3 or<br>customiz\$5) adj content)   | USPAT   | 2004/07/15<br>13:19 |
| -           | 59   | (information near5 customer) and<br>((customiz\$3 or personaliz\$3 or adaptive)<br>adj content)   | USPAT;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB              | 2004/07/15<br>13:20 |
| -           | 47   | (information near5 customer) and<br>((customiz\$3 or personaliz\$3 or adaptive)<br>adj content) and (web near2 page)  | USPAT;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB              | 2004/07/15<br>13:20 |
| -           | 44   | (information near5 customer) and<br>((customiz\$3 or personaliz\$3 or adaptive)<br>adj content) and (web near2 page) and<br>product   | USPAT;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB              | 2004/07/15<br>13:44 |
| -           | 25   | (customer adj data) and (support adj<br>information)  | USPAT;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB              | 2004/07/15<br>13:47 |
| -           | 29   | personaliz\$5 and customer and (support<br>adj information)   | USPAT;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB              | 2004/07/15<br>13:53 |
| -           | 0    | 6542898.URPN.   | USPAT   | 2004/07/15<br>13:50 |
| -           | 1    | online adj customer adj survey  | USPAT;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB              | 2004/07/15<br>13:54 |

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|---|-----|---|--|---------------------|
| - | 15  | customer adj support adj information  | USPAT;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2004/07/15<br>14:00 |
| - | 11  | receiv\$3 near2 (information near5<br>customer) and ((customiz\$3 or<br>personaliz\$3) adj content)   | USPAT;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2004/07/15<br>14:10 |
| - | 0   | 200193155.URPN.   | USPAT                                      | 2004/07/15<br>14:04 |
| - | 446 | (personaliz\$3 or customiz\$3 or adapt\$3)<br>near5 (content or "web page" or webpage<br>or profile or information) same (customer<br>or user or client) and database and<br>training   | USPAT;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2004/07/15<br>14:16 |
| - | 80  | (personaliz\$3 or customiz\$3 or adapt\$3)<br>near5 (content or "web page" or webpage<br>or profile or information) same (customer<br>or user or client) and database and<br>training and "customer information"                | USPAT;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2004/07/15<br>14:17 |
| - | 78  | (personaliz\$3 or customiz\$3 or adapt\$3)<br>near5 (content or "web page" or webpage<br>or profile or information) same (customer<br>or user or client) and database and<br>training and "customer information" and<br>product | USPAT;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2004/07/15<br>14:24 |
| - | 41  | (personaliz\$3 or customiz\$3) adj content<br>near9 ("web page" or webpage or website<br>or "web site")   | USPAT;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2004/07/15<br>14:25 |
| - | 38  | (personaliz\$3 or customiz\$3) adj content<br>near9 ("web page" or webpage or website<br>or "web site") and (customer or user)  | USPAT;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2004/07/15<br>14:33 |
| - | 121 | personaliz\$3 adj ("web page" or "web<br>pages" or webpage)   | USPAT;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2004/07/15<br>14:34 |
| - | 81  | personaliz\$3 adj ("web page" or "web<br>pages" or webpage) and (profile or<br>preference)  | USPAT;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2004/07/15<br>15:51 |
| - | 111 | customiz\$3 adj (ads or advertisement)  | USPAT;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2004/07/15<br>15:51 |
| - | 27  | customiz\$3 adj (ads or advertisement) and<br>((customer or user) adj (profile or<br>preference))   | USPAT;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2004/07/16<br>10:03 |
| - | 15  | customiz\$3 adj (ads or advertisement) and<br>((customer or user) adj (profile or<br>preference)) and web   | USPAT;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2004/07/15<br>15:57 |
| - | 114 | customiz\$3 adj (web adj page)  | USPAT;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2004/07/15<br>15:58 |
| - | 32  | customiz\$3 adj (web adj page) and<br>((customer or user) adj (profile or<br>preference))   | USPAT;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2004/07/15<br>16:11 |
| - | 56  | personal\$5 adj portal  | USPAT;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2004/07/15<br>16:11 |
| - | 14  | personal\$5 adj portal and profile  | USPAT;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2004/07/15<br>17:25 |
| - | 3   | ("6409514"   "6418298"   "6427063").PN.   | USPAT                                      | 2004/07/15<br>16:32 |

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| - | 63   | personal\$5 same technical adj support  | USPAT;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2004/07/15<br>17:25 |
| - | 12   | personal\$5 same technical adj support and<br>((customer or user) adj (profile or<br>preference))   | USPAT;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2004/07/15<br>17:29 |
| - | 3256 | (709/217,218,219).CCLS.   | USPAT                                      | 2004/07/15<br>17:29 |
| - | 210  | ((709/217,218,219).CCLS.) and (personal\$5<br>or customiz\$5) near2 (content or "web<br>page" or "web pages" or webpage)  | USPAT                                      | 2004/07/15<br>17:49 |
| - | 3497 | (707/9,10).CCLS.  | USPAT                                      | 2004/07/15<br>17:49 |
| - | 1795 | ((707/9,10).CCLS.) and (personal\$5)  | USPAT                                      | 2004/07/15<br>17:50 |
| - | 428  | ((707/9,10).CCLS.) and (personal\$5) and<br>profile   | USPAT                                      | 2004/07/15<br>17:50 |
| - | 671  | technical adj expertise   | USPAT;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2004/07/16<br>10:03 |
| - | 163  | technical adj expertise and personal\$6   | USPAT;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2004/07/16<br>10:03 |
| - | 6    | technical adj expertise and (personal\$6<br>near (content or (web adj page)))   | USPAT;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2004/07/16<br>12:10 |
| - | 1320 | (product adj information) and (user or<br>customer) and (profile or preference)   | USPAT;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2004/07/16<br>12:11 |
| - | 557  | (product adj information) and ((user or<br>customer) near2 (profile or preference))   | USPAT;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2004/07/16<br>12:11 |
| - | 354  | (product adj information) and ((user or<br>customer) near2 (profile or preference))<br>and (customiz\$3 or personaliz\$5 or<br>adaptive)  | USPAT;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2004/07/16<br>12:12 |
| - | 78   | (product adj information) and ((user or<br>customer) near2 (profile or preference))<br>and ((customiz\$3 or personaliz\$5 or<br>adaptive) near2 (content or "web page" or<br>"web pages" or webpage)) | USPAT;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2004/07/16<br>12:30 |
| - | 13   | (support adj information) and ((user or<br>customer) near2 (profile or preference))<br>and ((customiz\$3 or personaliz\$5 or<br>adaptive) near2 (content or "web page" or<br>"web pages" or webpage)) | USPAT;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2004/07/16<br>12:30 |